





# **CUMBRIA & LANCASHIRE HEALTH LIBRARIES**



# **Passport to Partnership** Information & Procedures Manual















### Introduction

This partnership agreement (P2P) between the NHS Health Libraries and Higher Education (HE) institutions in Cumbria and Lancashire enables all the NHS staff working in Cumbria and Lancashire to access the collective health resources of the area. Staff and students of the participating HE institutions are also able to access the resources of all participating libraries.

#### This scheme

- Builds on the existing network of successful partnerships irrespective of geography
- Provides opportunities and access across a range of library services
- Allows NHS and HE staff and students to access any member library
- Allows access to electronic resources where licensing agreements permit
- Maximises access to a wealth of resources and specialist collections
- Supports health information needs across Cumbria & Lancashire

This agreement means that providing you are a member of your 'home' NHS or HE library, you are able to visit and/or join any of the others and use their resources.

### NB

Refer to individual libraries for actual services offered









### **Conditions of Use**

To help the scheme operate at maximum potential for all, we ask that users and partners adhere to the following:

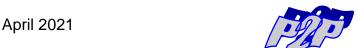
- The passport scheme is only open to NHS Health & Social Care and HE staff and students of affiliated organisations.
- Only users registered at their 'home' library will be entitled to participate in this scheme. Individual's membership must be free of any outstanding charges or loan stops, for the library to grant permission for additional borrowing rights through P2P.
- P2P requests that members abide by the standard conditions of use within any library visited through the passport scheme.
- Participating libraries reserve the right to refuse entry to any library, or membership of the scheme to anyone disregarding the conditions of use or causing inconvenience to others.
- Membership of the scheme will be valid for a maximum period of 12 months from the date of application but this could be shorter depending on individual circumstances and in agreement with the visiting library. Individuals will have to re-register each year.

### Registration procedure:

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Individual must present a valid NHS or HE identity card on arrival and have evidence that they are a current member of their home library.

The visiting library may wish to confirm this by contacting the home library. User completes any registration process required by the visiting library. If registration is required the visiting library should confirm with the home library by email with name of person they have registered. Staff record appropriate details on the statistics form.









#### Services:

#### Loans

Once registered at the home library, members can visit any of the participating libraries. Check the information below for each library borrowing rights. The host library may restrict the range of materials available such as short or restricted loan items, or material heavily in demand.

Certain libraries may offer a reference only service.

### **Computer access**

This is dependent upon institutional licensing agreements and local terms and conditions.

#### **Services Not Available**

The following services are not available from P2P partner libraries Inter-library loans

Document Requests

Literature Searching

### **Returning books**

Members may be able to return borrowed resources via the individual's home library but it is advisable to check each site for details

### Charges

Some services including photocopying may be subject to a fee. All fines and service charges are the responsibility of the individual. In addition, participating libraries may exchange relevant information where appropriate.









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# LIBRARY **DETAILS**









# **Blackpool Teaching Hospitals Health Library**

Name of library	Blackpool Teaching Hospitals Health Library	
Hospital Site	Blackpool Victoria Hospital	
Parent Organisation/ Institution	Blackpool Teaching Hospitals NHS Foundation Trust	
Address	Education Centre Whinney Heys Road Blackpool FY3 8NR	
Telephone number	01253 953831	
Contact name	Linda Kalinda	
Email address	BFWH.library.services@nhs.net	
Web Address	http://www.bfwh.nhs.uk/our- services/hospital-services/library/	

### **Facilities**

Borrowing Rights	YES	
Reference Access	YES	
Return Resources to Other P2P Libraries	YES	Only to Cumbria & Lancs NHS Libraries
Databases	NO	
Internet Access	YES	Public access wifi
Word Processing	YES	
Photocopying	YES	

# **Opening Hours**

Monday - Thursday	8:30am – 5.00pm	Closed Weekends & Bank Holidays
Friday	8:30 – 4:30	





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# **East Lancashire Hospitals Health Library Service Blackburn Site Library**

Name of library	Learning Centre Library
Hospital Site	Royal Blackburn Hospital
Parent Organisation/ Institution	East Lancashire Hospitals NHS Trust
	Learning Centre Library
Address	Royal Blackburn Hospital
Address	Haslingden Road
	Blackburn BB2 3HH
Telephone number	01254 734312
Contact name	Clare Morton
Email address	Library.blackburn@elht.nhs.uk
Web Address	www.ehub.elht.nhs.uk

### **Facilities**

Borrowing Rights	YES	3 items
Reference Access	YES	
Return Resources to Other P2P Libraries	YES	Only to NHS Libraries
Databases	NO	
Internet Access	YES	Internet kiosks only
Word Processing	NO	
Photocopying	NO	Scanners available

### **Opening Hours**

Monday – Thursday	8:30 – 4:30	Closed Weekends &
Friday	8:30 – 4:00	Bank Holidays











# **East Lancashire Hospitals Health Library Service Burnley Site Library**

Name of library	Mackenzie Healthcare Library
Hospital Site	Burnley General Hospital
Parent Organisation/ Institution	East Lancashire Hospitals NHS Trust
	Mackenzie Healthcare Library
\ ddroop	Burnley General Hospital
Address	Casterton Avenue
	Burnley BB10 2PQ
Telephone number	01282 805078
Contact name	Clare Morton
Email address	library.burnley@elht.nhs.uk
Web Address	www.ehub.elht.nhs.uk

### **Facilities**

Borrowing Rights	YES	3 items
Reference Access	YES	
Return Resources to Other P2P Libraries	YES	Only to NHS Libraries
Databases	NO	
Internet Access	YES	Internet kiosks only
Word Processing	NO	
Photocopying	NO	Scanners available

### **Opening Hours**

Monday	Library unstaffed	
Tuesday & Wednesday	8:30 – 4:30	Closed Weekends & Bank Holidays
Thursday	Library unstaffed	Bank Holidays
Friday	8:30 – 4:30	









# **Lancashire and South Cumbria NHS Foundation Trust**

Name of library	Gosall Library	
Hospital Site	N/A	
Parent Organisation/ Institution	Lancashire and South Cumbria NHS	
Tarent Organisation/ institution	Foundation Trust	
	The Gosall Library	
	Lantern Centre	
Address	Vicarage Lance	
	Fulwood	
	Preston PR2 8DW	
Telephone number 01772 773510		
Contact name	Carmel Smith	
Email address	academic.library@lancashirecare.nhs.uk	

### **Facilities**

Borrowing Rights	YES	
Reference Access	YES	
Return Resources to Other P2P Libraries	YES	Only to NHS Libraries
Databases	NO	
Internet Access	NO	+ WiFi
Word Processing	NO	

# **Opening Hours**

Monday Thursday	8:30 – 4:30	Closed Weekends &
Monday - Thursday	6.30 – 4.30	Bank Holidays









# **Lancashire Teaching Hospitals Library & Information Service Chorley Site Library**

Name of library	Chorley	
Hospital Site	Chorley & South Ribble Hospital	
Parent		
Organisation/	Lancashire Teaching Hospitals NHS Foundation Trust	
Institution		
	Library, Education Centre Chorley Hospital	
Address		
Address	Euxton Lane	
	Chorley PR7 1PP	
Telephone	01257 245606/7	
number		
Contact name	Sarah Woodhall	
Email address	Library@lthtr.nhs.uk	
Web Address	https://healthacademy.lancsteachinghospitals.nhs.uk/Library	

### **Facilities**

Borrowing Rights	YES	
Reference Access	YES	
Return Resources to Other P2P Libraries	YES	Only to NHS Libraries
Databases	NO	
Internet Access	NO	Public WiFi
Word Processing	NO	
Photocopying	YES	

# **Opening Hours**

Monday to Friday	Closed Weekends &
9:00 - 5:00	Bank Holidays









# Lancashire Teaching Hospitals Library & Information Service Royal Preston Site Library

Name of library	Royal Preston	
Hospital Site	Royal Preston Hospital	
Parent Organisation/ Institution	Lancashire Teaching Hospitals NHS	
Farent Organisation/ institution	Foundation Trust	
	Library and Information Service	
	Education Centre	
Address	Royal Preston Hospital	
	Sharoe Green Lane	
	Preston PR2 9HT	
Telephone number	01772 522763	
Contact name Sarah Woodhall		
Email address	Library@lthtr.nhs.uk	
Web Address	https://healthacademy.lancsteachinghospital	
Web Address	s.nhs.uk/Library	

### **Facilities**

Borrowing Rights	YES	
Reference Access	YES	
Return Resources to Other P2P Libraries	YES	Only to NHS Libraries
Databases	NO	
Internet Access	NO	Public WiFi
Word Processing	NO	
Photocopying	YES	

# **Opening Hours**

Monday - Tuesday	9:00 - 5:00	
Wednesday	9:00 - 5:00	Closed Weekends &
Thursday	9:00 - 5:00	Bank Holidays
Friday	9:00 - 5:00	









# **Lancaster University Library**

Name of library	Lancaster University Library	
Campus	Lancaster	
Parent Organisation/ Institution	Lancaster University	
Address	Bailrigg	
Address	Lancaster LA1 4YH	
Telephone number	01524 592545	
Contact name	Fiona Rhodes	
Email address	f.rhodes@lancaster.ac.uk	
Web Address	http://www.lancaster.ac.uk/library/	

### **Facilities**

Borrowing Rights	YES	NHS Staff Only
Reference Access	YES	
Return Resources to Other P2P Libraries	NO	
Databases	NO	In library only
Internet Access	YES	
Word Processing	NO	
Photocopying	NO	

### **Opening Hours**

Monday -	In term time and the Easter vacation the Library is open 24/7. For
Tuesday	details of <b>staffed</b> opening hours, and for information on opening
Wednesday	hours during the summer and Christmas vacations, check the
Thursday - Friday	website <a href="http://www.lancaster.ac.uk/library/using-the-library/opening-">http://www.lancaster.ac.uk/library/using-the-library/opening-</a>
Saturday	hours/
Sunday	

### **Additional Notes**

'At the time of writing, Lancaster University is not accessible to non-University staff due to Covid-19. Check restrictions before visiting.'









# North Cumbria Library and Knowledge Services Carlisle Site Library

Name of library	Carlisle (CIC)	
Hospital Site	Cumberland Infirmary	
Parent Organisation/ Institution	North Cumbria Integrated NHS	
Farent Organisation/ institution	Foundation NHS Trust	
	Cumberland Infirmary	
Address	Newtown Road	
	Carlisle CA2 7HY	
Telephone number	01228 814879	
Contact name	Sheila Marsh	
Email address	library@ncumbria.nhs.uk	
Web Address	www.library.ncumbria.nhs.uk	

### **Facilities**

Borrowing Rights	YES	
Reference Access	YES	
Return Resources to Other P2P Libraries	YES	Only to NHS Libraries
Databases	NO	
Internet Access	NO	Public Wi-Fi & EduRoam
Word Processing	NO	

### **Opening Hours**

Monday - Thursday	9:00 - 5:00	Closed Weekends &
Friday	9:00 - 4:30	Bank Holidays

'Please note North Cumbria CCG staff are also served by this library and are therefore also eligible to use the P2P scheme'









# North Cumbria Library and Knowledge Services Whitehaven Site Library

Name of library	Whitehaven (WCH)
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Hospital Site	West Cumberland Hospital
Described to the first first	North Cumbria Integrated NHS
Parent Organisation/ Institution	Foundation Trust
	Education Centre Library
	1
	West Cumberland Hospital
A dalana a a	Homewood,
Address	Hensingham,
	Whitehaven
	Cumbria CA28 8JG
Telephone number	01946 523826
Contact name	Sheila Marsh
Email address	library@ncumbria.nhs.uk
Web Address	www.library.ncumbria.nhs.uk

### **Facilities**

Borrowing Rights	YES	
Reference Access	YES	
Return Resources to Other P2P Libraries	YES	Only to NHS Libraries
Databases	NO	
Internet Access	NO	Public Wi-Fi & EduRoam
Word Processing	NO	

# **Opening Hours**

Monday Friday	9:00 – 3:00	Closed Weekends &
Monday -Friday	9.00 – 3.00	Bank Holidays

'Please note North Cumbria CCG staff are also served by this library and are therefore also eligible to use the P2P scheme'









### **North West Ambulance Service**

Name of library	LKS ASE
Hospital	N/A
Parent Organisation/ Institution	North West Ambulance Service
Address	N/A
Telephone number	07747 456736
Contact name	Matt Holland
Email address	Matt.Holland@nwas.nhs.uk
Alternative contact details	Jenny.Park@nwas.nhs.uk
	Tel: 07747 456736
Web Address	https://ambulance.libguides.com

### **Additional Notes**

The library service provided by LKS ASE is an online service and no physical library resources are available. P2P agreement only applies to NWAS NHS Trust Staff. Please contact Matt Holland for further details.









# University of Central Lancashire Preston Site Library

Name of library	Preston
Parent Organisation/ Institution	University of Central Lancashire
Address	University of Central Lancashire LIS Preston PR1 2HE
Telephone number	01772 892800
Contact name	Louise Smith
Email address	lissecurity@uclan.ac.uk
Web Address	www.uclan.ac.uk

### **Facilities**

Borrowing Rights	NO	
Reference Access	YES	Advance notice required Tel No. 01772 892800
Return Resources to Other P2P Libraries	NO	
Databases	NO	
Internet Access	NO	
Word Processing	NO	

### **Opening Hours**

Mon-Fri	8am – 8pm	Currently closed to external visitors
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### **Additional Notes**

Please see website <a href="https://www.uclan.ac.uk/students/library-it/library/visitors.php">https://www.uclan.ac.uk/students/library-it/library/visitors.php</a> for full details of access arrangements at UCLan Preston Campus Library.









# University of Central Lancashire Burnley Campus Library

Name of library	UCLan Burnley
Parent Organisation/ Institution	University of Central Lancashire
	University of Central Lancashire
	Burnley Campus Library
Address	Princess Way
Address	Burnley
	Lancashire
	BB12 0EQ
Telephone number	01772 896086
Contact name	Julie McClements
Email address	LBurnley@uclan.ac.uk
Web Address	www.uclan.ac.uk/burnley

### **Facilities**

Borrowing Rights	NO	
Reference Access	YES	Advance notice required Tel No. 01772 896086
Return Resources to Other P2P Libraries	NO	
Databases	NO	
Internet Access	NO	
Word Processing	NO	

### **Opening Hours**

Mon-Fri	9am – 4pm	Currently closed to external visitors
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### **Additional Notes**

Please see website <a href="https://www.uclan.ac.uk/students/library-it/library/visitors.php">https://www.uclan.ac.uk/students/library-it/library/visitors.php</a> for full details of access arrangements at UCLan Preston Campus Library.

# **University of Cumbria**









# **Fusehill Street Campus Library**

Name of library	Fusehill Street Campus Library
Campus	Carlisle
Parent Organisation/ Institution	University of Cumbria
	Fusehill St
Address	Carlisle
	Cumbria CA1 2HH
Telephone number	01228 616218
Contact name	Trudy Purkiss
Email address	library@cumbria.ac.uk
Web Address	www.cumbria.ac.uk/student-
Web Address	life/student-support/library-services/

### **Facilities**

Borrowing Rights	YES	NHS Staff Only
Reference Access	YES	
Return Resources to Other P2P Libraries	NO	
Databases	NO	
Internet Access	NO	
Word Processing	NO	
Photocopying	NO	

#### **Additional Notes**

Please see website <a href="https://www.cumbria.ac.uk/student-life/student-support/library-services/">https://www.cumbria.ac.uk/student-life/student-support/library-services/</a> for full details of opening times and our other campus libraries. Not all campuses run health related courses so the stock may not be relevant.

University of Cumbria, Lancaster Campus Library









Name of library	Lancaster Campus Library
Campus	Lancaster
Parent Organisation/ Institution	University of Cumbria
	Bowerham Road
Address	Lancaster
	Lancashire LA1 3JD
Telephone number	01524 384243
Contact name	Trudy Purkiss
Email address	library@cumbria.ac.uk
Web Address	https://www.cumbria.ac.uk/student- life/student-support/library-services/

### **Facilities**

Borrowing Rights	YES	NHS Staff Only
Reference Access	YES	
Return Resources to Other P2P Libraries	NO	
Databases	NO	
Internet Access	NO	
Word Processing	NO	
Photocopying	NO	

### **Additional Notes**

Please see website <a href="https://www.cumbria.ac.uk/student-life/student-support/library-services/">https://www.cumbria.ac.uk/student-life/student-support/library-services/</a> for full details of opening times and our other campus libraries. Not all campuses run health related courses so the stock may not be relevant.









# University Hospitals of Morecambe Bay Library & Knowledge Service Barrow Site Library

Name of library	Barrow
Hospital Site	Furness General Hospital
Doront Organization / Institution	University Hospitals of Morecambe
Parent Organisation/ Institution	Bay NHS Trust
	Library and Knowledge Service
	Education Centre
	University Hospitals of Morecambe
Address	Bay NHS Trust
Address	Furness General Hospital
	Dalton Lane
	Barrow in Furness
	Cumbria LA14 4LF
Telephone number	01229 404447
Contact name	Kerry Booth
Email address	library@mbht.nhs.uk
Web Address	www.uhmb.nhs.uk

### **Facilities**

Borrowing Rights	YES	
Reference Access	YES	
Return Resources to Other P2P Libraries	YES	NHS Libraries
Databases	NO	
Internet Access	YES	NHS Wi-FI
Word Processing	NO	
Photocopying	YES	

### **Opening Hours**

Monday - Friday	9.00 - 5.00	Closed Weekends &
Worlday Triday	3.00 0.00	Bank Holidays

'Please note Cumbria Partnership NHS Foundation Trust and Cumbria CCG staff are also served by this library and are therefore also eligible to use the P2P scheme'









# University Hospitals of Morecambe Bay Library & Knowledge Service Lancaster Site Library

Name of library	Lancaster
Hospital Site	Royal Lancaster Infirmary
Parent Organisation/ Institution	University Hospitals of Morecambe Bay NHS Trust
Address	Library and Knowledge Service Education Centre University Hospitals of Morecambe Bay NHS Trust Royal Lancaster Infirmary Ashton Road Lancaster LA1 4RP
Telephone number	01524 516021
Contact name	Kerry Booth
Email address	library@mbht.nhs.uk
Web Address	http://www.uhmb.nhs.uk

### **Facilities**

Borrowing Rights	YES	
Reference Access	YES	
Return Resources to Other P2P Libraries	YES	NHS Libraries
Databases	NO	
Internet Access	YES	NHS Wi-FI
Word Processing	NO	
Photocopying	YES	

### **Opening Hours**

Monday - Friday	9:00 – 5:00	Closed Weekends &
Worlday - I Huay	9.00 – 3.00	Bank Holidays

'Please note Cumbria Partnership NHS Foundation Trust and Cumbria CCG staff are also served by this library and are therefore also eligible to use the P2P scheme'









### Statistics Collection Form

Please fill this form in each time you have an enquiry, which involves you referring people to any of the libraries in the partnership. We need to register enquiries for evaluation purposes. **Please photocopy this page as required** 

Date	Referral Library which user is referred to	Visit Library from which visitor was sent	Number of visitors	Comments e.g. nature of enquiry, how found out about the scheme









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