



U N I V E R S I T Y   O F

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## **Finding evidence in Management and Leadership**

Where's the MaSH?

Emma Thompson  
@LibraryEmma



UNIVERSITY OF  
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You've got MeSH, but there's no MaSH...



Forget about  
being in control...





**Business  
Searching.  
It's more  
relaxed...**

# **Strategic Human Resource Management** in Context: A Historical and Global Perspective.

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**Source:** [Academy of Management Perspectives](#); May2012, Vol. 26 Issue 2, p6-11, 6p

**Subject Terms:** \*PERSONNEL management -- Research  
\*INDUSTRIAL relations research  
\*RESOURCE allocation  
\*PERSONNEL management  
\*STRATEGIC planning  
\*EMERGING markets  
\*BUSINESS planning  
\*MANAGEMENT  
\*KNOWLEDGE management  
\*RESEARCH  
\*RESOURCE management  
\*INFORMATION resources management  
\*INDUSTRIAL relations



(SO "international small business journal" OR  
SO "journal of small business and enterprise  
development" OR SO "journal of small business  
management" OR SO "journal of small business  
strategy") AND (AB "crisis management" or AB  
"business continuity management")

# You will know already...

[Health Management Library \(Scotland\)](#)

[Kings Fund – Leadership](#)

[NHS Leadership Academy](#)

Emerald Journals

Health Business Elite

...and Leadership research published in Health  
Databases via Cinahl/Medline

# Business Librarians – tools of the trade

## **Journals/case studies**

ABI Inform - Proquest

Business Source -  
EBSCO

Emerald Journals

## **Finance/Market research**

Datastream

FAME

Key Note

Marketline Advantage

Mintel

Euromonitor Passport

GMID

etc.. etc...

# What about free business sources?

There's lots of them, but are they relevant to you?

Examples:

[Zanran](#) – find figures

[Duedil](#) – “Due Dilligence” find out about companies

but are **Company** info and statistics – turnover figures etc

Leadership and management free info normally linked to training providers selling courses

# Some Gems....





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## Getting lean for the lean times ahead: how to get the best out of lean in financial services



Summary - [see abstract](#)

**Corporate Author:** Corven Consulting

**Publisher:** Corven Consulting

**Published:** June 2012

**Subjects:** Management and Leadership;  
Strategy

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**File size 239.96 KB**

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### Abstract

Lean has been applied by financial services companies for several years, but most of these efforts fail to achieve the full potential, often because interlinked challenges are addressed separately. However, if implemented the right way, lean can simultaneously address all three issues of service, cost and staff engagement, producing up to 30 percent reductions in cost while increasing customer satisfaction and staff engagement. This short paper aims to illustrate how these results can be achieved sustainably.

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## Change Management

### Lesson Plans, Mind Maps and Activities for Educators

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[Critical Review of Human Resource Management - Activity \(Activities\)](#)

[Human Resource Management - Mind Map \(Mind maps\)](#)

[Training Staff to Cope With Change \(Lesson plans\)](#)

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### Case Studies

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[Barring Entry to Bouncers: Licensing Door Supervisors - 180405 \(At Your Leisure\)](#)

[The Firefighters' Dispute: Fanning the Flames? \(Wanna Argument\)](#)

[The Labour Market and Industrial Relations - 051205 \(Problem Based Learning\)](#)

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### Simulations, Games and Virtual Worlds

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[Cameron Balloons Virtual Factory \(Virtual\)](#)

[End of Term Quiz - Classroom Games \(Games\)](#)

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hospitals and leadership and england

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[The development of regulation of acute hospitals in England: leadership challenges](#)

Iain Snelling

...the future of regulation in **england**, with a focus on acute **hospitals**. design/methodology/approach – this is...the regulation of health care **and** adult social care in **england**. the new system is a...

Journal: **Leadership** in Health Services, vol. 23, no. 2, pp. 172-179, 2010

[Implementing Quality Improvement in Hospitals: The Role of Leadership and Culture](#) (Citations: 19)

Victoria A. Parker, William H. Wubbenhorst, Gary J. Young, Kamal R. Desai, Martin P. Charns

...link between an organization's **leadership** commitment **and** culture **and** its ability to implement a...in veterans health administration (vha) **hospitals** that supports this hypothesized linkage...

Journal: American Journal of Medical Quality - AMER J MED QUAL, vol. 14, no. 1, pp. 64-69, 1999



"balanced scorecard" and health



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[PDF] [Use of the \*\*balanced scorecard\*\* in health care](#)

WN Zelman, GH Pink, CB Matthias - *Journal of health care finance*, 2003 - [kiwinurse.co.nz](#)

Since Kaplan and Norton published their article proposing a **balanced scorecard**, the concept has been widely adopted by industry and **health** care provider organizations. This article reviews the use of the **balanced scorecard** in **health** care and concludes that the ...

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[HTML] [A \*\*balanced scorecard\*\* for health services in Afghanistan](#)

DH Peters, AA Noor, LP Singh... - ... of the World **Health** ..., 2007 - *SciELO Public Health*

ABSTRACT The Ministry of Public **Health** (MOPH) in Afghanistan has developed a **balanced scorecard** (BSC) to regularly monitor the progress of its strategy to deliver a basic package of **health** services. Although frequently used in other **health**-care settings, this represents ...

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[BOOK] [The \*\*balanced scorecard\*\*: translating strategy into action](#)

RS Kaplan, DP Norton - 1996 - [books.google.com](#)

... The **Balanced Scorecard** retains an emphasis on achieving financial objectives, but also includes the performance drivers of these financial ... Many service organiza- tions, especially those in the transportation, utility, communication, finan- cial, and **health** care industries, existed ...

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## Free sources to try...

Institute of Leadership and Management

<http://www.i-l-m.com/>

Times 100 Business Case Studies

<http://businesscasestudies.co.uk/case-studies/by-company>

Biz/Ed — n.b. mainly aimed at undergraduate/FE students

<http://www.bized.co.uk/>

Business Jargon Buster

[http://www.oxfordprojects.co.uk/index.php?display=project\\_management\\_jargon](http://www.oxfordprojects.co.uk/index.php?display=project_management_jargon)

British Library Business and Management Portal

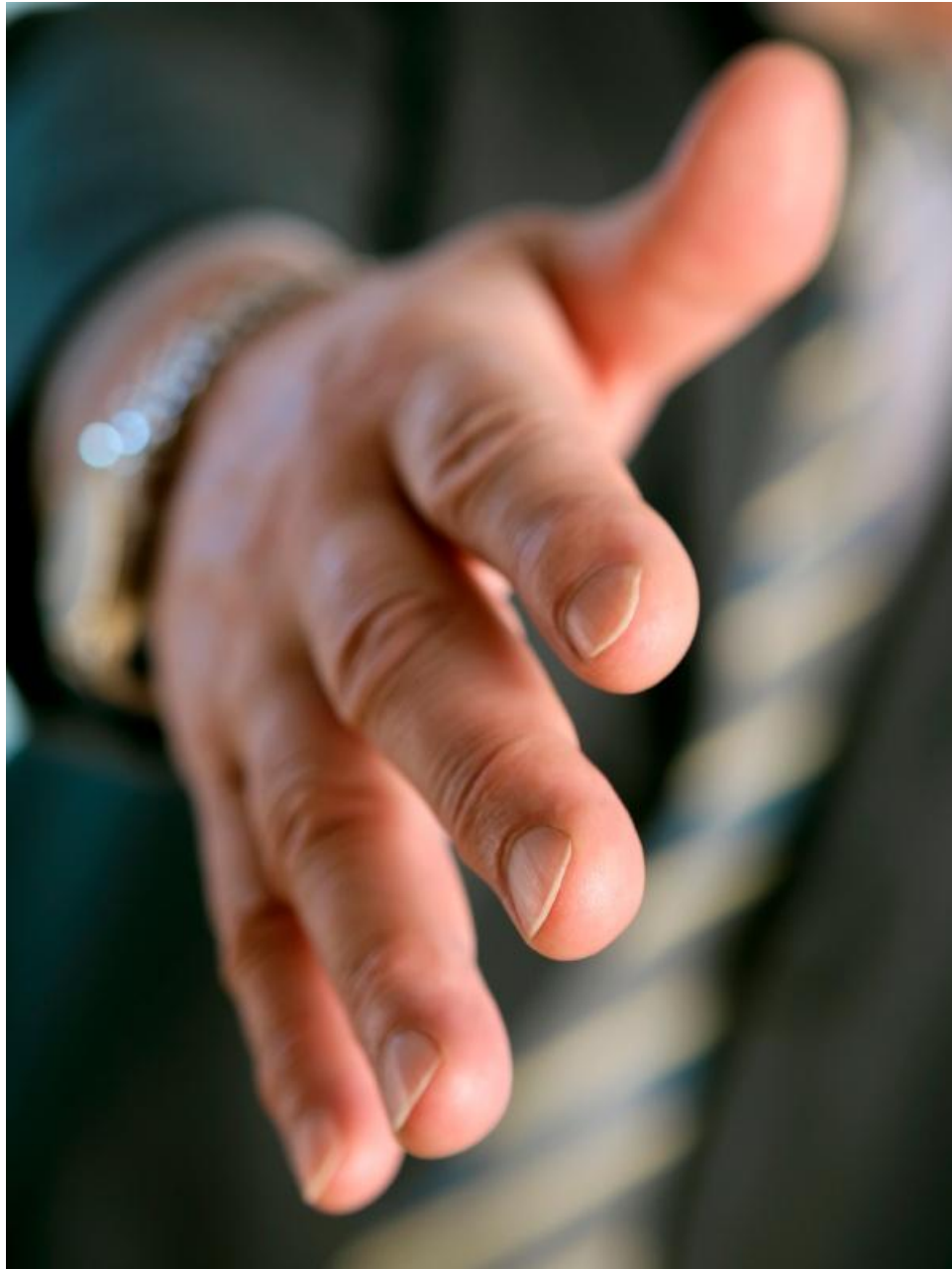
<http://www.mbsportal.bl.uk/>

NHS Leadership online

<http://leadershiponline.wikispaces.com/>

## Trust your instincts

- There's no magic sources for Leadership/Management that you are missing
- Specialist management databases tend to focus on data **not** articles



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<http://www.blalib.org>

Any Questions?

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